24/7 NurseLine

Talk to a registered nurse anytime



Your health is priceless. That's why 24/7 NurseLine is here for you and your family — day or night.

Connect with a trained, registered nurse for support and expert guidance for unexpected health concerns, such as a fever. A nurse can also help answer questions about allergy relief or advise you on where to go for care.

We understand the need for care to be accessible. When you need guidance on how to protect your health, we are here to support you for any issue — big or small. For help, call **24/7 NurseLine** at **800-700-9124**.

A registered nurse can also:

- Help you find doctors, hospitals, and specialists in your area.
- Give you referrals to LiveHealth Online, an option for care that allows you to have a video visit with a board-certified doctor.
- Enroll you in health management programs for certain health conditions.
- Assess your symptoms to appropriately guide you to the right level of care.
- Provide guidance during natural catastrophes and health outbreaks.
- Offer links to health-related educational videos or audio topics.

Use the **24/7 NurseLine** to talk to a nurse who focuses on your immediate care when you're experiencing symptoms.

You also have access to other health and wellness programs to help you achieve your personal wellness goals.

Anthem

LiveHealth Online is the trade name of Health Management Corporation, a separate company, providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.

In addition to using a telehealth service, you can receive in-person or virtual care from your own doctor or another healthcare professional in your plan's network. If you receive care from a doctor or healthcare professional not in your plan's network, your share of the costs may be higher. You may also receive a bill for any charges not covered by your health plan.

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