Medical Plan Carrier Change
Frequently Asked Questions

Aetna to Anthem Blue Cross | Effective January 1, 2027

No Premium Increase	No Plan Design Changes	New ID Card
Employee medical premiums remain unchanged for 2027	Deductibles, copays, coinsurance and coverage levels remain the same	Anthem will mail a combined medical and pharmacy card before January 1

Why is the company changing from Aetna to Anthem?
The change helps preserve affordable, quality coverage while providing access to a strong provider network and member support resources.

When does the change take effect?
Anthem becomes the medical plan carrier on January 1, 2027. Aetna will continue to process claims for services received through December 31, 2026.

Do I need to re-enroll in medical coverage?
No. If you do not make a new medical election, you will automatically move to the Anthem plan that matches your current Aetna plan. You should still review all benefit elections during Open Enrollment.

Are my medical premiums or plan benefits changing?
No. Employee medical premiums will not increase for 2027, and there are no changes to plan options, deductibles, copays, coinsurance or out-of-pocket maximums. Annual deductibles and out-of-pocket maximums restart January 1 as usual.

Can I keep my current doctor?
Many providers participate in both networks, but participation can vary. Verify your doctors, specialists, hospitals and facilities in Anthem's provider directory before January 1. Use Find Care and enter Simpson prefix code SIP. Search Anthem providers on anthem.com

Will I receive a new member ID card?
Yes. Anthem will mail new cards before January 1, 2027. Review the card for accuracy and begin using it for medical and pharmacy services on January 1. A digital card will also be available through the Sydney Health app and Anthem member portal. Register with Anthem

Is prescription drug coverage changing?
The prescription benefit design is not changing. CVS Caremark will administer pharmacy benefits beginning January 1, 2027, and prescription coverage is included automatically with your Anthem medical plan.

What if I am pregnant, in active treatment or have a prior authorization?
Anthem may provide Transition of Care support for certain ongoing courses of treatment. Additional guidance about active treatment and existing prior authorizations will be shared before the transition. Call an Anthem Health Guide at 1.844.457.0594 to learn more.

Where can I get help?
Visit the Simpson Strong-Tie Benefits Hub for 24/7 benefits information and the new Simpson Benefits IQ Agent. For personalized support, contact the Total Rewards team at totalrewards@strongtie.com. Beginning November1, Anthem Member Services and Anthem Health Guides will be available at 1-844-457-0594.
Visit the Benefits Hub